**Format**

**(To be submitted alongwith Appeal and related documents in quadruplicate duly indexed and page numbered, alongwith Vakalatnama)**

BEFORE THE HON’BLE OMBUDSMAN, ELECTRICITY , PUNJAB

**66 KV Grid Sub Station, Plot No: A-2, Industrial Area Phase-1, S.A.S. Nagar (Mohali).**

# APPEAL NO: ………. Of …………. DATE OF REGN: ……………….

APPEAL AGAINST DECISION OF FORUM FOR REDRESSAL OF GRIEVANCES OF CONSUMERS, PATIALA/LUDHIANA

Dear Sir / Madam,

Contents of the Appeal / details of Grievances are as under:

|  |  |  |
| --- | --- | --- |
| 1. | NAME OF THE CONSUMER |  |
| 2. | FULL SITE ADDRESS OF THE CONSUMER.  CORRESSPONDENCE ADDRESS  PHONE NO. WITH STD CODE  MOBILE NO. & NAME OF PERSON TO BE CONTACTED  FAX NO., if any  E-MAIL I.D., if any |  |
| 3. | PARTICULARS OF CONNECTION:  CATEGORY  ACCOUNT NO. |  |
| 4 | FULL ADDRESS OF THE DISTRIBUTION LICENSEE.  Chief Engineer  Dy. C.E. / S.E.  Sr. Xen / Addl. S.E. |  |
| 5. | PARTICULARS OF CASE FILED IN FORUM  A) CASE NO.  B) YEAR  C) DATE OF DECISION  D) DATE OF RECEIPT OF DECISION (ATTACH PROOF) |  |
| 6. | WHETHER APPEAL IS SUBMITTED, WITHIN 30 DAYS OF RECEIPT OF THE DECISION IF NOT, ATTACH REQUEST TO CONDONE DELAY |  |
| 7. | TOTAL DISPUTED AMOUNT: |  |
| 8. | Detail of amount deposited (40% mandatory) |  |
| 9. | (A) DETAIL OF THE REPRESENTATION / FACTS GIVING RISE TO THE REPRESENTATION. {BRIEF HISTORY}  (B) GROUNDS OF APPEAL | ……To be attached on separate sheet  ……….. Do …….. |
| 10. | NATURE OF RELIEF SOUGHT FROM OMBUDSMAN | ……… Do ...….. |
| 11. | NATURE & EXTENT OF MONETARY LOSS, IF ANY CLAIMED BY THE CONSUMER BY WAY OF COMPENSATION | . ………. Do ...….. |
| 12. | LIST OF DOCUMENTS ENCLOSED | (Copies of all relevant correspondence and Circulars referred to in the Appeal should be enclosed) |

Signatures of Appellant

**DECLARATION:**

1. I/We, the consumer(s)/ Authorized Signatory herein declare that:

I) The information furnished herein above format is true and correct; and

ii) I/We have not concealed or misrepresented any fact in the above Appeal and documents submitted herewith are based on facts.

1. Any one of us or by any of the parties concerned has never brought the subject matter of my/our representation before the Office of the Ombudsman, Electricity by me/or with the subject matter to the best of my/our knowledge.

(c ) The subject matter of my/our representation has not been adjudicated through the Office of the Ombudsman, Electricity in any previous proceedings.

(d) The subject matter of the present representation has not been decided by any other Authority/Court/Arbitrator.

(e) The subject cited case is not pending before any Authority/Court of law/Arbitrator.

(f) I/We is/are aware of the fact that the decision of Ombudsman is final and binding as per provisions of PSERC (Forum & Ombudsman) Regulations, 2016.

Yours faithfully

(Signature)

(Appellant’s name & address in block letters)

**FORM OF VAKALATNAMA**

In the Court of Lokpal (Ombudsman), Electricity, Punjab

66 kV Grid Sub-Station, Indl. Area, Phase-1, Plot A-2, S.A.S. Nagar (Mohali)

Appeal No.\_\_\_\_\_\_\_of 20\_\_\_\_\_\_\_

Appellant

Vs

Respondent

I,\_\_\_\_\_\_\_\_\_\_\_\_Appellant/Respondent in the above Appeal do hereby appoint/retain Shri\_\_\_\_\_\_\_\_\_\_Advocate/Representative to appear, plead and act for me/us in the above Appeal and to conduct and prosecute all proceedings that may be taken in respect thereof and application for return of documents, enter into compromise.

Place\_\_\_\_ Signature of Appellant

Date\_\_\_\_\_

Accepted

Signature with date

(Name and Designation)